1		STATE OF NEW HAMPSHIRE
2,		PUBLIC UTILITIES COMMISSION
3		
4		2016 - 11:08 a.m.
5	Concord, New	NHPUC OCT18'16 AM11:13
6		
7	RE:	DG 16-812 LIBERTY UTILITIES (ENERGYNORTH NATURAL
8		GAS) CORP. d/b/a LIBERTY UTILITIES - KEENE DIVISION:
9		2016-2017 Cost of Gas.
10	2222	Chairman Mantin D. Haniahan Danidi
11	PRESENT:	Commissioner Robert R. Scott
12		Commissioner Kathryn M. Bailey
13		Sandy Deno, Clerk
14		
15	APPEARANCES:	Reptg. Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty
16		Utilities - Keene Division: Michael J. Sheehan, Esq.
17		Michael o. Sheehan, Esq.
18		Reptg. PUC Staff: John Clifford, Esq.
19		Stephen Frink, Asst. Dir./Gas & Water
20		Al-Azad Iqbal, Gas & Water Division
21		
22		
23	Court Rep	orter: Steven E. Patnaude, LCR No. 52
24		



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2		EXHIBITS		
3	EXHIBIT NO.	DESCRIPTION	PAGE	NO.
4	1	Liberty Utilities - Keene Division 2016-2017 Cost of		5
5		Gas Filing, consisting of Direct Testimony of		
6		Francisco C. DaFonte and David B. Simek, tariff pages,		
7		and schedules (09-15-16)		
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PROCEEDING

CHAIRMAN HONIGBERG: We're here this morning in Docket DG 16-812, which is Liberty Utilities - Keene Division's 2016-2017 Winter Period Cost of Gas Adjustment proceeding.

We have two witnesses who are already in place. But, before we do anything else, let's take appearances.

MR. SHEEHAN: Good morning,

Commissioners. Mike Sheehan, for Liberty

Utilities. Present with me are the two

witnesses, Mr. Simek and Mr. DaFonte. At

counsel's table is Debbie Gilbertson. She will

be assuming a lot of Mr. DaFonte's duties going

forward, the day-to-day operations of that

office, and will be appearing in future cost of

gas. So, we brought her here today to see the

show.

And, in the back of the courtroom, are two Liberty employees who are also here just to observe, Sarah Fergusson [Finegan?] and Robin Descoteaux. Thank you.

MR. CLIFFORD: John Clifford, Staff Attorney, New Hampshire Public Utilities

1	Commission. With me at counsel's table is
2	Steve Frink, Assistant Director of the Gas &
3	Water Division, and Al-Azad Iqbal, a Staff
4	Analyst, Gas & Water Division.
5	CHAIRMAN HONIGBERG: Are there any
6	preliminary matters we need to deal with before
7	the witnesses start? Mr. Sheehan.
8	MR. SHEEHAN: Chairman, I'd like to
9	mark as "Exhibit 1" the filing in this matter,
10	which is Tab 1 of the Commission filing, and it
11	Pages 001 through 037 [038?], the testimony and
12	attachments.
13	(The document, as described, was
14	herewith marked as Exhibit 1 for
15	identification.)
16	CHAIRMAN HONIGBERG: Anything else?
17	MR. SHEEHAN: No, sir.
18	CHAIRMAN HONIGBERG: All right.
19	Mr. Patnaude.
20	(Whereupon David B. Simek and
21	Francisco C. DaFonte were duly
22	sworn by the Court Reporter.)
23	DAVID B. SIMEK, SWORN
24	FRANCISCO C. DaFONTE, SWORN

DIRECT EXAMINATION

2 BY MR. SHEEHAN:

- Q. Mr. DaFonte, your name and your title with Liberty.
- A. (DaFonte) My name is Francisco DaFonte. I'm
 the Vice President of Energy Procurement for
 Liberty Utilities Company, on behalf Keene.
- 8 Q. And what involvement did you play with this
 9 filing?
- 10 A. (DaFonte) I submitted prefiled testimony and
 11 helped to oversee the development of the
 12 analysis that ultimately determined the rate
 13 for the Keene customers.
- Q. What's been marked as "Exhibit 1" for identification is your testimony, your joint testimony with Mr. Simek. Do you -- if I were to ask you the questions in that testimony, written testimony today, would your answers be the same?
- 20 A. (DaFonte) Yes, they would.
- 21 Q. Do you have any corrections to that testimony?
- 22 A. (DaFonte) I do not.
- Q. Mr. Simek, same questions. Your position with the Company?

[WITNESS PANEL: Simek~DaFonte]

- 1 A. (Simek) I'm a Lead Utility Analyst.
- 2 Q. And your name is?
- 3 A. (Simek) David Simek.
- Q. And, as a analyst, what role did you play with the filing that's put before the Commission?
- A. (Simek) I also prepared prefiled testimony, and worked together with Mr. DaFonte to calculate the rate.
- 9 Q. And your prefiled testimony, if I were to ask
 10 you the same questions today, would your
 11 answers be the same?
- 12 A. (Simek) Yes.
- 13 Q. Any changes or corrections to that testimony?
- 14 A. (Simek) No, there is not.
- 15 Q. All right. Can you briefly explain what the
 16 rate change is that we're proposing for the
 17 Keene Division this winter?
- A. (Simek) Yes. The cost of gas rate for the

 Keene Division is proposed at \$1.5152 per

 therm. Which is an increase from the Non-FPO

 rate that was proposed and approved last year

 of 87.88 cents per therm.
- Q. And can you give us a overview of the reason for that change in rate?

1	A. (Simek) Yes. The main driver for the increase
2	in the rate is due to the prior period
3	under-recovery, which is mainly driven by two
4	things. One, the inclusion of production
5	costs, which include basically the labor for
6	the 27 24/7 labor manning of the production
7	facility. And, then, also, the warm weather
8	from this past winter, which led to higher
9	priced contracted volumes being used to serve
LO	higher than anticipated percentage of sales.
L1	MR. SHEEHAN: Thank you. The
L 2	witnesses are available for cross-examination.
L3	CHAIRMAN HONIGBERG: Mr. Clifford.
L 4	MR. CLIFFORD: Thank you.
L 5	CROSS-EXAMINATION
L 6	BY MR. CLIFFORD:
L 7	Q. I think this first question goes right to the
L 8	heart of the matter. Is you've explained part
L 9	of the rationale between the higher volume
20	higher under-collection, but can you explain
21	what those rates were by month? Why this
22	didn't get picked up?
23	A. (Simek) Yes. Our monthly trigger that we do

was the -- the last one that we did for April,

1 I think you're alluding to, shows what we projected to have a \$14,000 under-collection. 2 3 Which, in the trigger for April, the monthly trigger includes only actual data from November 4 5 through February. So, we were missing accounting information for March and April. 6 7 Also, the production costs at the time were not approved from the PUC Audit Staff. So, those 8 9 costs were not included. And, also, part of 10 driver here was that March and April were also 11 exceptionally warm, as were the other months, 12 but the sales were still projected to be 13 weather-normalized. So, all that combined led 14 to the prior period under-collection of 15 \$394,761.

- Q. And, so, what was the maximum allowable rate that was set forth at that time for the spring period? I think you have --
- A. (Simek) I believe that the maximum allowed Non-FPO cost of gas rate was 1.0985.

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Q. And, so, in your April monthly adjustment, you actually -- you forecasted lower sales compared to the filing. So, kind of explain where there was a disconnect there? Because you had

```
1
         lower -- you forecasted lower sales for -- in
 2
         your April 2016 monthly adjustment. And, I
 3
         just want to know why -- how that process came
         out?
 4
 5
         (Simek) If I understand you correctly, the
 6
         April monthly forecasted sales, --
 7
         Right.
    Q.
         (Simek) -- where I'm looking at the total
 8
         SENDOUT of 153,000 and the 77,950?
9
10
                   CMSR. SCOTT: Can you share with us
11
         where you're looking at?
12
                   MR. CLIFFORD: Yes.
13
    BY MR. CLIFFORD:
14
         Can you point to the page you're on, which
15
         schedule? Oh, this is last year's. So, sorry,
16
         that's not going to be part of the record. But
17
         that's what I'm asking, just can you explain
18
         sort of why that adjustment was off, was lower
19
         than last, than compared to -- your April 2016
20
         monthly adjustment, you forecasted lower sales
         compared to this filing. And I just want to
21
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Yes. It's 75,000, compared to 118,000 --

explain -- for you to explain why it's lower?

22

23

24

118,000.

- 1 A. (Simek) Yes. Just bear with me for a moment please.
 - Q. Sure. That's fine. So, you see your filing,
 Schedule B, which is Bates Page 021, you've got
 an April figure of about 118,415, but your --
- 6 A. (Simek) Right.

- 7 Q. You see that, Bates Page 021?
 - A. (Simek) Yes. I guess I don't fully understand your question. Because the April projection for April of 2016 was "77,950", yet the April 2017 projection for this filing is "116,061".
 - Q. Well, actually, I was comparing the April 6 -the Winter Period 2015-2016 April was 118, and
 then your adjustment forecast for the April '16
 was 75. I just wanted to get at the
 differential of 30 something thousand.
 - A. (DaFonte) If I could interject, the forecast that we're talking about for last year, which would have been April of 2016, that was still a forecast, not an actual. So, it was still based on the original forecast that we submitted with the original filing to be effective November 1st. The forecast for this

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1
         year has increased across the board. So, it's
         not just April, but every month is slightly
 2
 3
         higher than what we filed last year. So, we've
         projected an increase in demand under normal
 4
         weather conditions. So, that's why -- that may
 5
         be why you're seeing a higher number in the
 6
 7
         forecasted volume for this year than for last
         year for April.
 8
9
                   MR. CLIFFORD: Could we go off the
10
         record for a minute?
11
                   CHAIRMAN HONIGBERG: Sure.
12
                         (Atty. Clifford conferring with
13
                        Mr. Iqbal.)
14
                   MR. CLIFFORD: All right. We'll go
15
         back on.
16
    BY MR. CLIFFORD:
17
         So, just my point is is that your forecast was
    Q.
18
         118, and then your -- excuse me -- your filing
19
         was 118, and your forecast was 75 in the April
20
         adjustment. And I'm just trying to get at why
21
         did that disparity come up or how did that come
22
         about, if you could just answer that?
23
                   CHAIRMAN HONIGBERG: Mr. Simek, do
24
         you understand the question, because I'm afraid
```

1	I don't?
2	Mr. Clifford, could you be a little
3	bit more precise about what it is you're
4	looking at, and the numbers that you are
5	reading. You talk about a "forecast", you talk
6	about an "adjustment".
7	MR. CLIFFORD: Right.
8	CHAIRMAN HONIGBERG: And I think
9	you're talking about 2016. But, since none of
10	us has the document in front us,
11	MR. CLIFFORD: Right.
12	CHAIRMAN HONIGBERG: except for
13	you, I maybe I'm the only one who's
14	confused.
15	MR. CLIFFORD: Okay.
16	CHAIRMAN HONIGBERG: But can you
17	clarify exactly what it is you're talking
18	about?
19	MR. CLIFFORD: I'll move on. We'll
20	revisit that question another time.
21	CHAIRMAN HONIGBERG: I mean, maybe
22	there's an interesting question here. Is the
23	point, and maybe Mr. DaFonte was getting at it,
24	but is the point that a year ago you projected

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1
         April's number to be 118. When you actually
         made an adjustment during the course of the
 2
 3
         year, you lowered that projection
         significantly, down to 70 something I think is
 4
 5
         what you said. And now you're here saying
         "116". You know, why aren't you projecting
 6
         "77"?
 7
 8
                   Is that essentially what you want to
         know?
9
                   MR. CLIFFORD: Actually, that is
10
11
         essentially my question. That's what I want to
12
         know.
13
                   CHAIRMAN HONIGBERG: All right.
14
         Simek, --
15
    BY MR. CLIFFORD:
16
    Q.
         Why you projected one thing, you came in lower,
17
         and then you came up with a higher projection
18
         again for the coming year. And I wanted to
         know what happened in the interim? How did it
19
20
         go -- it goes from 118 to 75, and then back up.
         I mean, was the forecasting bad or you just
21
22
         miss something?
23
         (Simek) My understanding, for the forecasting,
    Α.
24
         is that we take weatherized normal sales, and
```

that's what we begin with for the filing. So,

it's projected, at the time when we make the

filing in September, based on the 30-year

normal calculations for the forecast. And,

then, we move it forward from there, and make

any adjustments -- adjustments necessary on a

monthly basis.

- Q. Okay. Fine. Well, then, can you explain the higher priced contracted volumes that were used to serve a higher than anticipated percentage of sales due to the warm weather?
- A. (DaFonte) Yes. I can answer that. The Company engages in hedging of its propane purchases under an approved plan by the Commission. And, for the Winter of 2015-16, that volume was approximately 725,000 gallons of propane. So, with the warm weather, the Company used more of that product, only because it's hedged already. It's a fixed price.

And, so, under normal weather conditions, normal consumption, you would have had approximately 50 percent of the portfolio hedged and 50 percent of it would be floating or fixed with storage. Because the volumes

were so low, and we were obligated to the hedge, that hedge price was higher than the other two supply -- supply portfolio volumes.

So, what Mr. Simek was saying is that we've used a higher percentage of the higher priced hedged fuel, as compared to what was filed. And, so, therefore, the rate should have been higher as a result.

But, again, as Mr. Simek mentioned, there is a lag of a couple months before we actually have all of the usage volumes available to us to determine whether or not the customers were consuming what was anticipated under normal weather conditions.

- Q. Okay. And does your proposed maximum rate give you now enough flexibility to absorb, other than sort of normal price fluctuations, through these monthly rate adjustments?
- 19 A. (Simek) We believe so, yes.

- Q. And, to follow up, do you expect any other issues regarding this large under-collection?

 In other words, what steps are you taking to reduce that this coming season?
- 24 A. (Simek) Again, we will work diligently to try

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1
        and stay on top of the rates as much as we can.
        One of the drivers of this under-collection
2
3
        were the production costs that were not
4
        approved to be included in the cost of gas
5
        until after the winter period. So, it was
6
        approved to include them, but we weren't aware
7
        of it at the time to make any type of
        adjustments for it.
8
```

- Q. So, for this coming winter, what percentage of your supplies is actually hedged?
- 11 A. (DaFonte) It's approximately the same amount.

 12 It's the 725,000 gallons.

10

13

14

15

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23

- Q. And, so, how does the cost of the hedged supply compare to market price? Can you describe that differential?
 - A. (DaFonte) It's slightly higher than what we have in storage. And what we anticipate for spot market purchases are roughly about the same right now. So, the hedges are pretty much equal to what the spot price is anticipated at this time.
 - Q. So, are there any changes to trucking, supplier or storage and gas plant since last winter?

 Any --

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[WITNESS PANEL: Simek~DaFonte]
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- A. (DaFonte) Nothing's changed. That we're using
 the same suppliers, the same storage out of the
 Amherst facility. And we anticipate that, you
 know, spot purchase will be made on a least
 cost basis.
- Q. Okay. So, what's your percentage of that is in your forecasted enrollment for FPO this year, your Fixed Price Option?
- 9 A. (Simek) I believe the percentage was at -- just
 10 give me one moment. I believe the percentage
 11 is at 25 percent.
- 12 | Q. And how does that compare to last?
- 13 A. (Simek) On Bates Page 034, Schedule M, shows
 14 that last year's participation in the FPO
 15 Program was at "24.54 percent".
- 16 Q. So, you're on track for essentially the --
- 17 A. (Simek) We kept it consistent, yes.
- Q. Okay. And when was your last enrollment offer mailed and sort of your expected FPOs, today's numbers, if you know?
- 21 A. (Simek) Unfortunately, I don't have a count as
 22 of yet. They were mailed out October 1st.
- 23 Q. Yes. And what's the cut-off date for those?
- 24 A. (Simek) I don't know.

- Q. You don't. So, any material changes to customer growth, load growth, over the past year, that either of you have seen?
- A. (DaFonte) I think, based on the normalized actuals and a recalculation of the expected usage, it would like, at this point in time, that the expected usage is slightly higher this year than what was forecast for last year.
- Q. And, then, finally, we were wondering if -well, actually, the next question is, are you
 contemplating yearly cost of gas filings?
 We've had many utilities move to a yearly, one
 filing per year, reconciliation one time, so
 you don't have to come in twice.
- 15 A. (Simek) Yes.

2

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- 16 Q. Want to know what your planning is on that?
- 17 A. (Simek) Yes. We are planning on working
 18 towards one filing for next next year,
 19 consistent with what we filed this year for
 20 EnergyNorth.
- 21 Q. Okay.
- 22 A. (DaFonte) If I could just add one thing with
 23 regard to the production costs. The Company is
 24 at this time in the process of working to

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1
         convert the High Line over to natural gas
 2
         service to compressed natural gas. And we're
 3
         hoping that -- or, we anticipate that that
         would alleviate some of those 24/7 facility
 4
 5
         manning costs. And that conversion we would
 6
         hope would take place in the late spring of
 7
         next year, so that it would be in place for
         next winter.
 8
                   MR. CLIFFORD:
                                  Thank you. No further
9
10
         questions at this time.
11
                   CHAIRMAN HONIGBERG: Commissioner
12
         Scott.
13
                   CMSR. SCOTT:
                                  Thank you. And good
14
         morning.
    BY CMSR. SCOTT:
15
16
    Q.
         I'd like to talk a little bit more about the
17
         production costs. So, it's -- you said that
18
         portion of the increase is related to staffing
19
         the facility 24/7, correct?
20
         (Simek) Mostly, yes.
21
         So, help me out here. So, that's a fixed cost,
    Q.
22
         isn't it? That that doesn't vary, that
23
         staffing cost doesn't vary with the amount of
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{DG 16-812} {10-13-16}

propane that your customers use, does it?

- 1 A. (Simek) No.
- 2 Q. Okay.

A. (Simek) What happened was, previously, the production costs were not included in the cost of gas. And we went through the tariff and were researching different ways of how we could work with our cost of gas and what should be included and what shouldn't be included. And we found that production costs should be included.

So, we went ahead and reached out to the PUC Audit Staff, and pointed out our findings and asked them if they agreed, and they did.

So, they approved that we include these costs, it did go through audit. And these are the costs that we are now including. But they weren't added until after the winter period was already over. So, that's going to be an undercollection for those costs.

- Q. So, help me out. Generally speaking, aren't those type of fixed costs more like a distribution charge than a cost of gas variable cost?
- 24 A. (DaFonte) Well, typically, there are what we

call "indirect costs", and those are includable in the cost of gas. So, the same occurs with EnergyNorth. For example, they have LNG and propane facilities, but there are indirect costs related to those facilities that are collected through the cost of gas. And I think that's how we see these production costs the same way.

Q. Okay. Thanks. I was curious, you said a couple times you're expecting an increased demand or you're forecasting an increased demand from last year -- not from last year, but from your prediction last year. So, what accounts for that?

- A. (DaFonte) Well, we rely on an econometric forecast from Moody's. And, so, we -- you know, Moody's will look at the general economy, and will either increase or decrease the expected usage based on that economy. And, so, I think the outlook for this upcoming winter was slightly higher than what was predicted for the prior winter. And, so, that's the reason for the increase.
- Q. Has your customer count gone up?

A. (DaFonte) I think it's been pretty flat, remains that way.

- Q. So, interpreting what you just said, so, the economy is a little bit better, so they're expecting people to use more gas, effectively, is that --
- A. (DaFonte) Well, it's more related to, you know, sort of businesses. And the businesses either, you know, operating for a longer period of time, whether it's, you know, in most cases, it's commercial, there really aren't a lot of, you know, any industrial customers to speak of. But it would be businesses picking up, so, therefore, they would think that their energy use would also pick up as a corollary to the economy.
- Q. Thank you. I was curious, you mention in the filing you have a figure for unaccounted for gas. I was curious to how that compared to past, I know you've not owned the utility that long in Keene, but I was curious how that compared?
- A. (Simek) This year, the 3.7 percent was the lost and unaccounted for gas, which is --

unfortunately, I don't have last year's number, but it is higher. I was told from our Keene folks that a portion of that is related to our December 19th issue, where they had to purge some gas at that point.

Another study, that I talked to our engineering group and asked them to go out and look at what other companies are reporting to the DOT for their lost and unaccounted for gas, and they had over -- actually, just bear with me for a moment.

Q. Uh-huh.

A. (Simek) They had over 355 companies that reported, and they took out about 20 outliers, and then did an average calculation, and it was at 3.11 percent. So, of 355 companies that are reporting their lost and unaccounted for gas in the DOT, it sounds like the average is 3.11 percent, compared to our 3.7 in Keene. But, again, I was told from our Keene folks that a large portion of the increase from -- which was below 3 percent last year, was due to the issue in December, when they had to purge a bunch of gas.

```
1
    Q.
         Okay.
               Thank you. In past years, that
         franchise has been subject to some supply
 2
 3
         issues regarding transportation. Is there any
 4
         indication that we'll see propane
 5
         transportation issues this coming year?
 6
         (DaFonte) No. We should not have that issue.
    Α.
 7
         We actually, since EnergyNorth acquired Keene,
         Keene has had access to the Amherst storage
 8
9
         facility. And, so, the actual product is
10
         available within a much smaller proximity to
11
         the Keene facility itself, as opposed to coming
         from Selkirk, New York. And, so, we think that
12
13
         that helps, because you can move trucks more
14
         quickly to and from, and the product is -- we
15
         know it's available. We're not expecting that
16
         there would be any curtailments of Selkirk.
17
         But, if there were, we do have the storage
18
         that's available, and we would take advantage
19
         of that.
         Okay. Thank you. And my last question should
20
    Q.
21
         be no surprise, any time there's a rate
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Q. Okay. Thank you. And my last question should be no surprise, any time there's a rate increase, I always ask the same question. So, hopefully, your attorney is taking note.

So, you have a fair increase. How are

22

23

- customers being notified to plan on this?
- 2 A. (Simek) There has already been a letter sent
- 3 out of what we had proposed for the rate, and
- 4 that was included with the FPO as well. And,
- 5 then, there's also going to be, on the next
- 6 bill, that's going to include a note at the
- 7 bottom of the bill as well notifying customers.
- 8 Q. So, with a 74 percent -- I think it's a
- 9 74 percent increase, if I'm having trouble
- paying my bill, what do I do? I assume there's
- 11 programs that you offer?
- 12 A. (Simek) Yes. They are asked to call the
- Customer Service number, and then they're going
- to address the issues. I'm not sure exactly
- what the programs are that are out there. But,
- again, we've talked about it internally, and
- they are planning to address everything.
- 18 Q. Thank you.
- 19 A. (DaFonte) One thing I would say is that this
- 20 is --
- 21 Q. Go ahead.
- 22 A. (DaFonte) -- the rate is not unprecedented. I
- mean, prior to last winter, the rate was
- roughly about the same, if not higher, in past

```
1
         winters. So, we are cognizant that the
 2
         customers, having had the lower rate, now see
 3
         this as a significant increase. And, so, we
         want to make sure that they do understand that
 4
 5
         what was available to them in the past to pay
 6
         their bills would still be available under the,
 7
         you know, the auspice of Liberty Utilities.
              But, again, hopefully, it's not something
 8
9
         that swings up and down. And, as I mentioned
10
         earlier, we're doing some things now to help to
11
         avoid these production costs in the future, and
         to bring natural gas service, a much more
12
13
         reliable and cost-effective service, to the
14
         community.
15
                   CMSR. SCOTT: Thank you.
16
                   CHAIRMAN HONIGBERG: Commissioner
17
         Bailey.
18
                   CMSR. BAILEY: Commissioner Scott
19
         asked almost every single one of my questions.
20
         So, I only have an easy one.
    BY CMSR. BAILEY:
21
22
         Did you send the customer notice to our
23
         Consumer Affairs Division?
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{DG 16-812} {10-13-16}

(Simek) Yes. And, as part of our internal

24

Α.

process now, when it gets sent to the head of
the Consumer Affairs, I'm also copied on the
e-mail. So, I can definitely say "yes, we
did."

CMSR. BAILEY: Good. All right.

CMSR. BAILEY: Good. All right.

Thank you. That's all I had.

CHAIRMAN HONIGBERG: Ah, anticipated a question, I see, Mr. Simek.

BY CHAIRMAN HONIGBERG:

- Q. Let me follow up on the questions that I think

 Mr. Clifford was interested in, with respect to
 how your projections for usage are made to
 weather-normalize them. And at what point does
 a series of relatively mild winters cause the
 "normal" to change that you use?
- A. (DaFonte) Well, it does, you know, every -it's sort of a rolling 30 years. So, a warm
 winter will have an impact, depending on which
 type of winter rolled off. So, I don't know
 for sure which one was kicked out of the
 30-year, might have been a warm winter as well,
 or might have been a very cold winter. We're
 not sure about that. But, again, over 30
 years, it shouldn't have that much of an impact

on the total. I mean, that's really why we use the 30-year normal.

Q. And notwithstanding some dispute in political circles, it seems fairly clear scientifically that the most recent decade is roughly the warmest on record, and each month of the last nine or ten months has been the warmest ever recorded. Is there — will there be some look at maybe weighting more heavily the more recent years in making your rolling average calculations?

I guess the answer to that probably -- I can probably answer that myself. Is that, if you see a lot of mishits, you'll probably start reevaluating how you do this, is that fair to say?

A. (DaFonte) Yes, I think so. And, when you're looking at 30 years, if 10 of those are now warmer-than-normal winters, let's say, then you're going to have that reflected in that 30-year normal.

If you shorten it up, you do run the risk that you are putting too much weight on the most recent winters.

And, again, not to get political on any of this stuff, but it's hard to determine if we're just in a, you know, a cycle that may run five or ten years, or if it's kind of a permanent issue. And you could even go back and look at the Winter of '13-14 and '14-15 and say "well, you know, there was a Polar Vortex in '13-14, and '14-15 was also colder than normal."

So, you know, is it a cycle or is it permanent? You know, at this point, because we had two really cold winters, I would say it's maybe a cycle. And, so, we wouldn't want to just kind of change the whole forecasting process because of last winter, and maybe the winter of '11-12, it was also warmer than normal.

But I think you understand, --

Q. Uh-huh.

A. (DaFonte) -- you know, how we do have to try to be as precise as we can. But, again, we'll look at trends. And, if the trend is, you know, specifically showing that the warmer-than-normal weather is here to stay, then we would make adjustments accordingly.

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CHAIRMAN HONIGBERG: The other
 1
         questions I had have all been answered.
 2
 3
                   Mr. Sheehan, do you have any further
         questions for your witnesses?
 4
 5
                   MR. SHEEHAN: Just a couple.
                    REDIRECT EXAMINATION
 6
 7
    BY MR. SHEEHAN:
 8
         Mr. DaFonte, you testified that the slight
9
         increase in the forecast is based largely on a
10
         change in the Moody's forecast, is that
11
         correct?
12
         (DaFonte) Correct.
13
         And has the Company used that Moody's forecast
14
         in years past?
15
    Α.
         (DaFonte) Yes. We use that consistently to
16
         develop our forecast for our EnergyNorth
17
         service territories and for Keene.
18
         And the other question was about the hedge.
19
         think you testified that the expectation is the
20
         hedge will be roughly 50 percent of the total
21
         load. Do you have an estimate of what
22
         percentage it was this past year? Was it
23
         60 percent? Was it 80 percent? Do you have
24
         some sense?
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1
    Α.
         (DaFonte) Yes. Roughly, I can say that, based
 2
         on the actual consumption, the hedge was closer
 3
         to 75 percent of the total actual consumption.
                   MR. SHEEHAN: That's all I have.
 4
 5
         Thank you.
 6
                   CHAIRMAN HONIGBERG: All right. I
 7
         think that's all we have for the witnesses.
         You can probably stay where you are, because I
 8
9
         don't think it's going to take long from this
10
         point.
11
                    I assume there's no objection to
         striking the ID on Exhibit 1?
12
13
                         [No verbal response.]
14
                   CHAIRMAN HONIGBERG: The ID will be
15
         struck on Exhibit 1. Is there anything else we
16
         need to do before the parties sum up?
17
                   MR. SHEEHAN: Not from the Company.
18
                   CHAIRMAN HONIGBERG: All right.
19
         Mr. Clifford, you may proceed.
20
                   MR. CLIFFORD: No, I just wanted
21
         to --
22
                   CHAIRMAN HONIGBERG: Oh, I'm sorry.
23
         Did you have something you wanted to say?
24
                   MR. CLIFFORD: I did. I actually
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1
         want to, one follow-up question, I guess this
 2
         is more education only.
 3
    BY MR. CLIFFORD:
 4
         Is what --
    Q.
 5
                   CHAIRMAN HONIGBERG: Well, let's
 6
         just, before you ask the question, let's find
 7
         out what the question would be?
                   MR. CLIFFORD: The question would be
 8
9
         is what other forecasts are out there, besides
10
         Moody's, for doing this winter forecast? I'd
11
         like to know, since we've had this discussion
12
         now about variances from the forecast. And I'd
13
         like to know if there are other forecasting
14
         models out there.
15
                   CHAIRMAN HONIGBERG: Mr. Sheehan, do
16
         you have any objection to re-opening the
17
         questioning of your witnesses for Mr. DaFonte
18
         to answer that question?
19
                   MR. SHEEHAN: I don't. And I'm
20
         assuming the answer will be "there are many."
         But I don't have an objection.
21
22
                   CHAIRMAN HONIGBERG: Yes. Well,
23
         perhaps you'd like to testify now, Mr. Sheehan?
24
                   MR. SHEEHAN: Make it quicker, maybe.
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1	MR. CLIFFORD: That's fine. Then,
2	CHAIRMAN HONIGBERG: All right. Mr.
3	DaFonte, do you understand the question?
4	WITNESS DaFONTE: I do.
5	CHAIRMAN HONIGBERG: Why don't you
6	provide an answer then.
7	WITNESS DaFONTE: I believe there are
8	other service providers. But Moody's is
9	probably the best recognized and most accurate
10	provider of this type of service. And it's
11	used extensively by pretty much, I think, all
12	of the companies I've worked for in my career,
13	and most of the companies in New England and
14	the Northeast, that I'm aware of. So, it is
15	commonly used, and we suspect that there would
16	be no reason to change it.
17	Again, it's a forecast. And we all
18	know how difficult it is to try to predict an
19	economic trend, you know, especially if it's
20	[Court reporter interruption.]
21	WITNESS DaFONTE: even for one
22	year. So, the Company does not have any plans
23	to switch from this particular vendor at this
24	time.

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1
                   MR. CLIFFORD:
                                   Thank you. No other
 2
         questions.
 3
                   CHAIRMAN HONIGBERG: All right.
                                                     Do
 4
         we have anything else?
                         [No verbal response.]
 5
 6
                   CHAIRMAN HONIGBERG: All right.
 7
         Mr. Clifford, why don't you sum up first.
                   MR. CLIFFORD: Just wanted to thank
 8
9
         you for your time today and thank you for
10
         answering questions.
11
                   Staff does support the Liberty Keene
12
         Division's Winter 2016-2017 Cost of Gas filing.
13
         We would like to see, however, that
14
         under-collection avoided with this coming
15
         period. It's the hope, I think, by everyone
16
         here.
17
                   But we support the filing and ask the
18
         Commission to approve it.
19
                   CHAIRMAN HONIGBERG: Thank you,
         Mr. Clifford. Mr. Sheehan.
20
21
                   MR. SHEEHAN: Thank you. Just wanted
22
         to state, the Company is aware of the impact
23
         that such a change in rates has on the customer
24
         community. We do make every effort to avoid
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these "blips", for lack of a better word. We hope to solve the production cost piece of it by this spring, moving off the High Line, and years down the road increasing the natural gas presence in Keene. We ask that you support the proposed cost of gas rate. Thank you. CHAIRMAN HONIGBERG: All right. We'll take this matter under advisement, issue an order as quickly as we can, and adjourn this hearing. (Whereupon the hearing was adjourned at 11:45 a.m.)